

e-Mudhra RCI

e-Mudhra New Root Certificate Installation

VERSION

(eMCSL/e-Mudhra/RCI/DIMS/1.0)

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YOUR DIGISIGN

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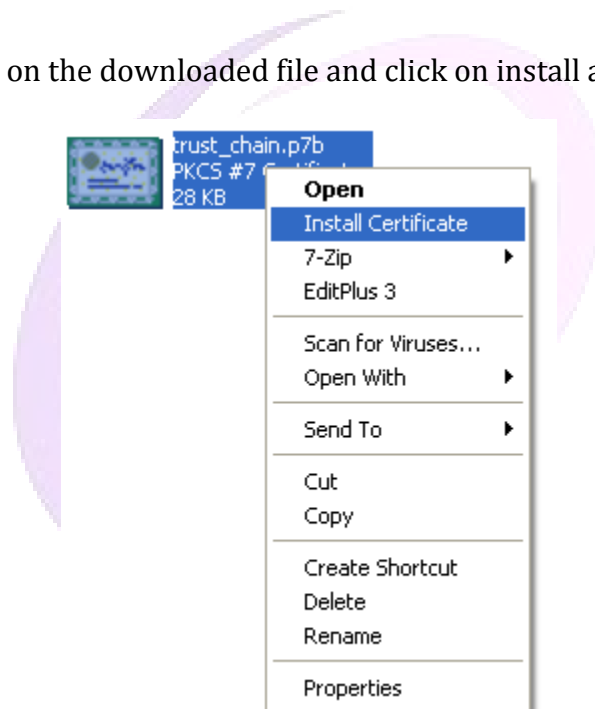
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I. NEW ROOT CERTIFICATE INSTALLATION:

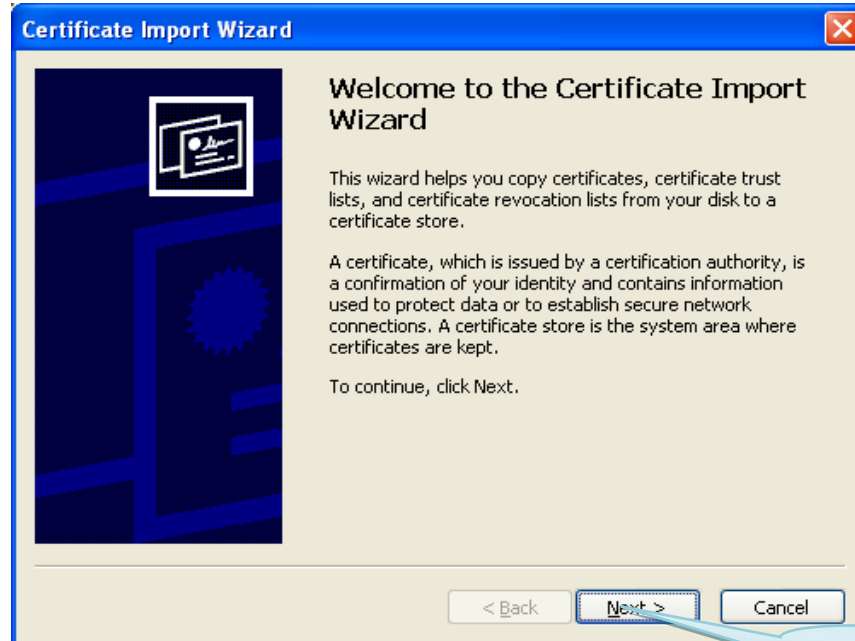
1. [Click Here](#) To download our new root certificate which has to be installed in all operating system in which Digital Signature certificate is downloaded.
2. Once the root certificate is downloaded, Go to the desired location where the root certificate is downloaded (root certificate file will be in the name of “Trust_chain.p7b”) and follow the below ready reference for installing the certificates to IE browser:

Ready Reference:

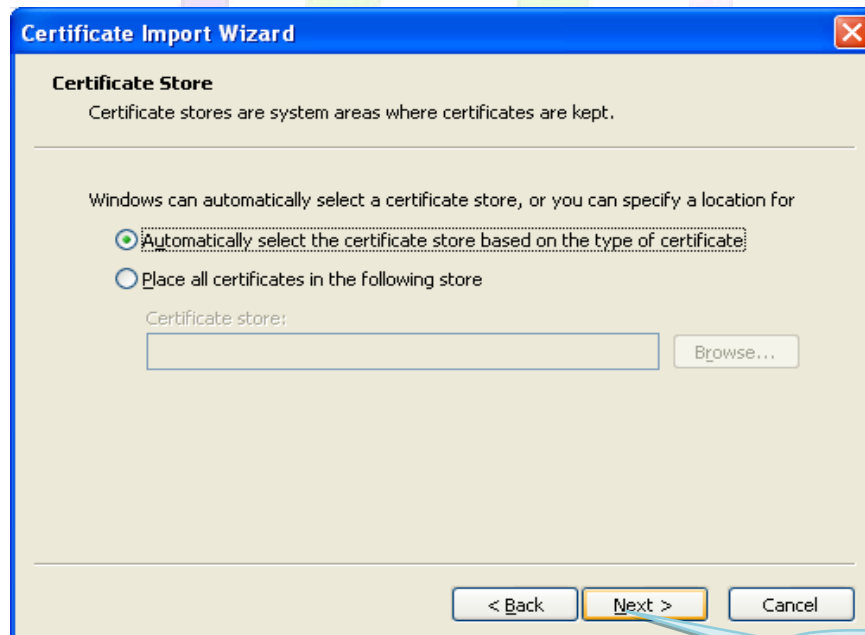
- a. Right Click on the downloaded file and click on install as shown below:



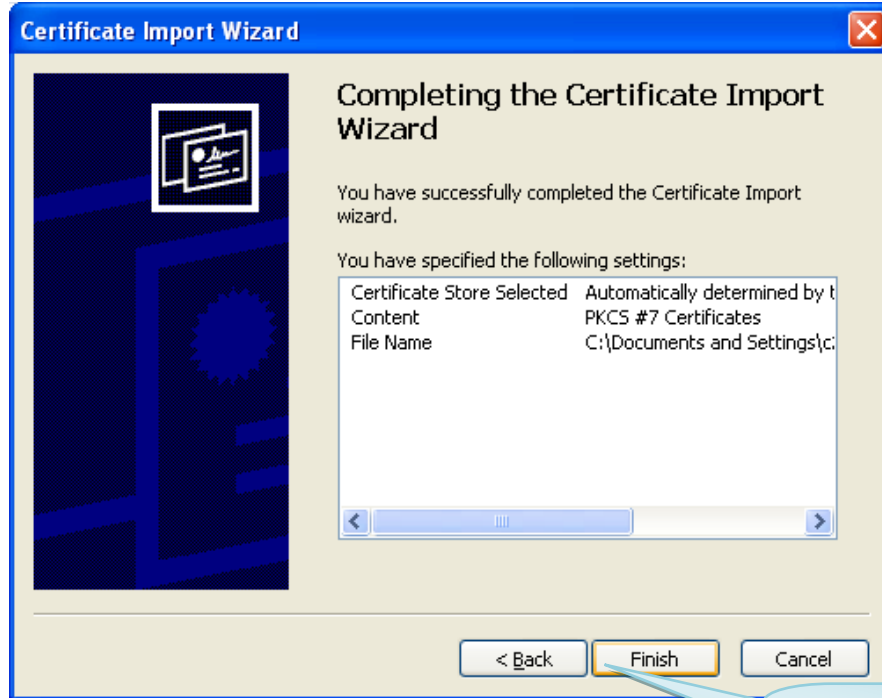
- b. A wizard will be started for installing root certificates from which a next button will be enabled for installing the same. Click on Next button and proceed further for importing the all root certificates to the browser. The following screen shots will help you in completing the task.



1 Click on Next



2 Click on Next



3 Click on Finish to complete the installation

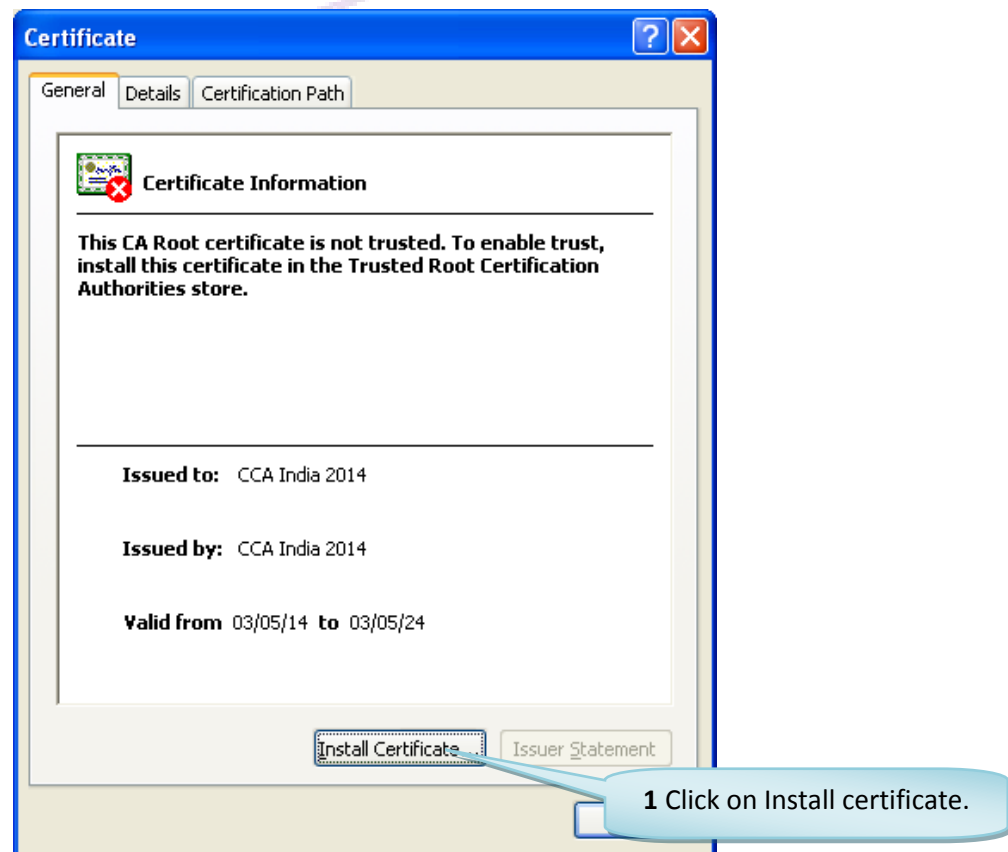


4 Click on OK

II. CERTIFICATE COULDN'T BE INSTALLED (for 2 years Certificate download):

c. [Click here](#) to download and save CCA India root certificate for installing into the browser and follow the below procedure:

→ Double Click on the file which has been downloaded. Certificate information will be highlighted as CA is not trusted since it is not placed in trusted root authority. Now proceed further to install the certificate in trusted root.



→ Click on install certificate a window will pop up certificate installation wizard as show below:



2 Click on Next.



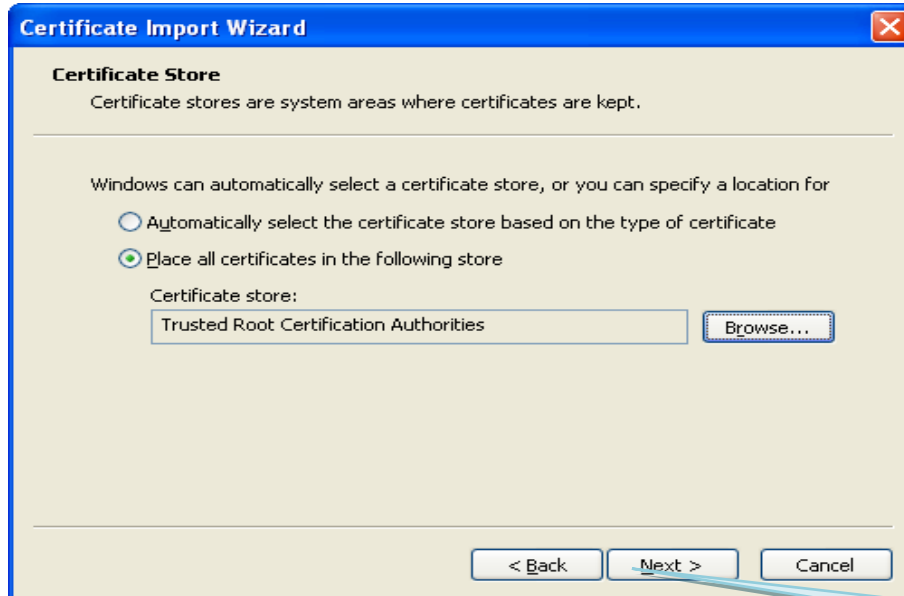
3 Select Place all certificate.

4 Click on Next.

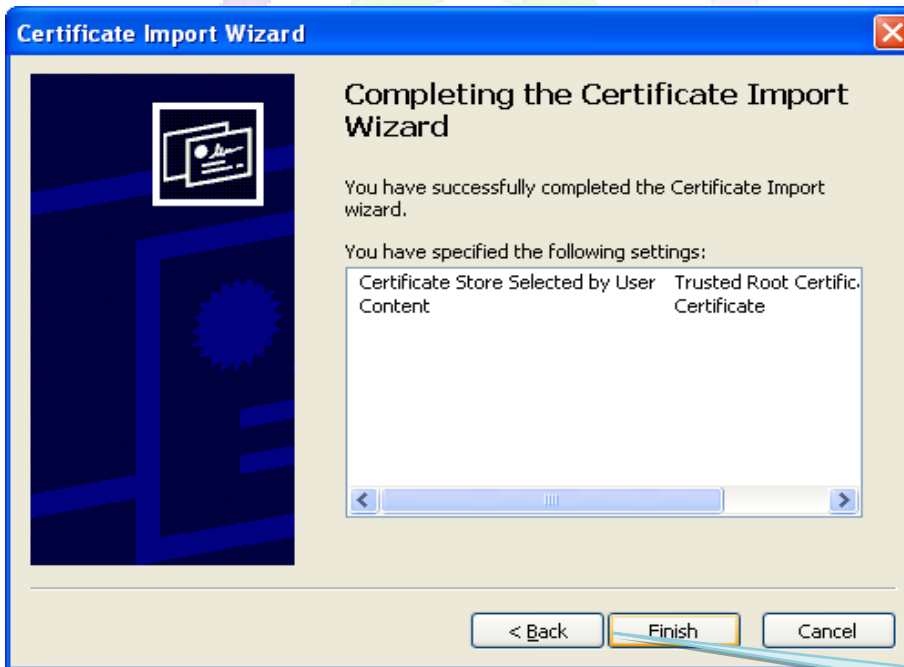


5 Select trusted root.

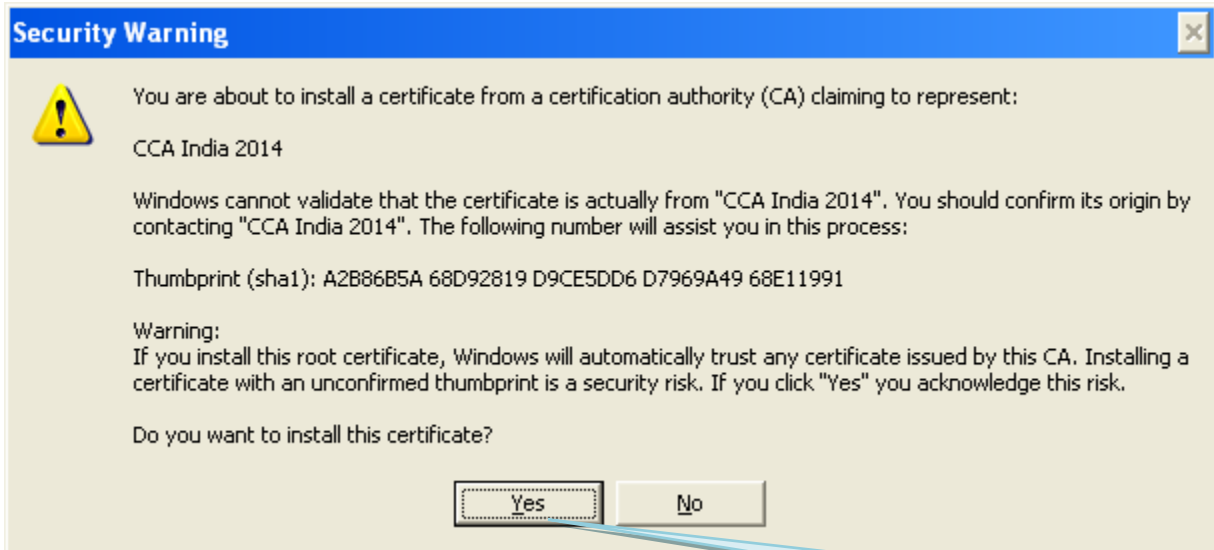
6 Click on OK.



7 Click on Next.



8 Click on Finish.



→ **NOTE:** Login with same certificate credentials and insert the same token which was used for the downloading the certificate in the same system for the first time. Click on download certificate and the same certificate will be downloaded to the hard token.